



Cancellation Policy for Trackchair Program

The Pittsburgh Parks Conservancy (PPC) reserves the right to cancel any outing.

The Pittsburgh Parks Conservancy's (PPC) hopes for the Trackchairs to be available to as many people as possible.

If possible, the PPC requests that Trackchair users provide 24 hours' notice if a user needs to cancel or reschedule your outing. Cancelling in advance allows others the opportunity to use Trackchairs.

The PPC advises Trackchair users, their companions, and other group members to arrive 10 minutes before your outing. If a Trackchair user arrives late, the outing will still end at the originally scheduled time to accommodate other users and volunteers who have committed to a particular time.

If a Trackchair user is consistently and excessively late (30 minutes or more) and has multiple no-shows for outings without communication, PPC may need to temporarily pause their participation in the Trackchair Program.